

### **Goods prices and postage in the CR:**

**The seller reserves the right to change the e-shop contents and goods prices without notice.**

- All prices are stated including applicable VAT. The seller is a VAT payer.
- For goods ordered for more than CZK 3000.
- When collecting the goods in person, no postage is charged.
- When ordering tea accessories, the postage is increased by CZK 25 for the "fragile" service. Packaging is always free.

### **Shipping methods in Czech and Slovak republic (price in EUR can be changed according to actual exchange rate):**

**Collect goods in person** in the Klasek Tea office (CZK 0)  
at the Klasek Tea Shop, Daniel Klásek, Přístavní 39, 170 00, Praha 7 - Holešovice. Tel.: 0420 777 052 974

**Czech Post** – registered package (shipping CZK 86)

**Slovak Post** – registered package (shipping CZK 145)

**Uloženska**, Czech and Slovak pick-up places (shipping CZK 65 – 75, according to pick-up station, there are also seasonal price increases time )

### **Shipping methods for other countries:**

**Czech Post** - Česká pošta, s. p. – goods delivered within 1 – 3 weeks (the shipping charges depend on the country of destination)

**Collect goods in person** at Klasek Tea – customer pays cash in our office (EUR 0)

**Uloženska Slovakia** (shipping CZK 65 - 75) – collect goods in person

**Slovak Post** - Slovenská pošta, a. s. – delivery to your address in Slovakia (CZK 145)

### **Discounts (apply for Czech Republic):**

- When ordering goods for more than CZK 5000, we provide a discount of 3 % from the goods price.
- When ordering goods for more than CZK 10000, we provide a discount of 5 % from the goods price.
- When ordering goods for more than CZK 15000, we provide a discount of 8 % from the goods price.

**Payment methods for CZ and SK:****Cash on Delivery, Czech Post (CZK 22)**

customer pays cash upon delivery to the shipping address

**Cash on Delivery, Slovak Post (CZK 25 )**

customer pays cash upon delivery to the shipping address

**Cash on Delivery, Uloženska (CZK 16)**

customer pays cash or by payment card at the pick-up point

**Cash payment in the Klasek Tea office (CZK 0)**

customer pays cash at Klasek Tea, Přístavní 39, 170 00 Prague

**Payment card (CZK 0)**

customer pays via Fio Bank gate; suitable for mail shipping and personal pick-ups

**PayPal (CZK 0)**

customer pays via PayPal; suitable for mail shipping and personal pick-ups

**Bank transfer in Czech Republic (CZK 0)**

customer transfers money to account no. 9132732001/5500; suitable for mail shipping and personal pick-ups

**Bank transfer in Slovakia (CZK 0)**

customer transfers money to account no. 1019969/2060; suitable for mail shipping and personal pick-ups

**Payment methods for other countries:**

**Payment card/PayPal (CZK 0)** – we send the goods when the amount due is credited to our account

**Payment when collecting goods in person (CZK 0)** – at Klasek Tea, Přístavní 39, 170 00 Prague. Tel.: 0420 777 052 974

**COD Uloženska (Slovakia)** – payment in cash / payment card when collecting the goods in person (CZK 16)

**COD Slovak Post** – cash on delivery (CZK 25)

Bank transfer (CZK 0) – we send the goods when the amount due is credited to our account:

ACCOUNT NUMBER : 1019969

IBAN: CZ96206000000000001019969

SWIFT code: CITFCZPPXXX

Bank code: 2060

Please use the order number as variable symbol.

**Payment method:**

- **Cash** upon personal collection at Klasek Tea, Přístavní 39, Prague.
- **COD** - Cash on delivery (delivered by the Czech Post). Goods shipping with cash on delivery is only possible in the Czech and Slovak Republics.
- **Bank Transfer** - transfer of the amount stated in the order to bank account no. **9132732001/5500** (Raiffeisenbank a. s.), the order number shall be used by the buyer as a variable symbol. The goods are shipped when the payment for the goods ordered is credited to our account.
- **Payment card** – credit, debit cards, The seller never comes in contact with the buyer's credit card details.
- **PayPal** - Payment eligible for users registered with PayPal, which allows the buyer to transfer the amount equalling to the ordered goods price from his or her PayPal account. The amount transfer is made immediately. After making the payment, the buyer is

redirected back to the seller's site. **Credit card** (no charges) - **Visa, MasterCard, Discover and American Express**. Payment is made after being redirected to PayPal, which ensures secure payments. The seller never comes in contact with the buyer's credit card details.

- **Cash or COD** at Uloženska (CZ and SK)

**The same conditions apply for shipping goods to Slovakia, with the following adjustments:**

- Goods can be shipped with cash on delivery; the exchange rate is according to the business conditions of the Czech Post and Slovak Post and the CNB's exchange rate list, part "purchases of foreign currency".
- Goods can also be shipped after payment to our bank account if the buyer bears the bank charges.
- Goods can be shipped upon payment by PayPal.
- Goods can be shipped upon payment with a credit card.

**For shipping goods to other European countries and the USA, the following conditions shall apply:**

- We accept payment by PayPal.
- We accept payment with credit card.
- We accept payment by a bank transfer, if the buyer bears the bank charges.
- **The shipping charges** will be calculated according to the country where the goods are delivered (EUR 10 – 15), except heavy consignments, where we add an actual postage fee.

**Bank account for transfers from abroad:**

ACCOUNT NUMBER : 1019969  
IBAN: CZ9620600000000001019969  
SWIFT code: CITFCZPPXXX  
Bank code: 2060  
Citfin, spořitelní družstvo  
Radlická 751/113e, 158 00 Praha 5